

**November 6-7, 2018**  
**Amman, Jordan**

## **Field Visit** **Agenda**

**Tamweelcom- Headquarter**

Date: 8<sup>th</sup> November 2018



Session Time	Session Topic
8:30-9:00	Welcoming
9:00-9:30	Products diversification <ol style="list-style-type: none"> <li>1. Financial and non-financial</li> <li>2. Q&amp;A</li> </ol>
9:30-10:30	Innovative delivery channels: <ol style="list-style-type: none"> <li>1. Mobile banking</li> <li>2. Mobile branch</li> <li>3. Fintech/Partnership</li> <li>4. Q&amp;A</li> </ol>
10:30-11:00	Coffee Break
11:00-12:00	Enterprise knowledge hub (Policies, procedure and process maps) : <ol style="list-style-type: none"> <li>1. Description of the process</li> <li>2. Impact on performance</li> <li>3. Q&amp;A</li> </ol>
12:00-1:00	Portfolio optimization and internal Control; <ol style="list-style-type: none"> <li>1. Developing mechanism to monitor and control sustainable growth</li> </ol>
1:00-2:00	Open discussion